

ACN is the largest Direct Selling Company for services in the world. ACN bypasses traditional forms of marketing by going directly to customers through independent business owners (IBO's), providing them with the products and services they need and use every day, while also offering a powerful business ownership opportunity for entrepreneurs. Founded in 1993, ACN has offices in North America, South America, Europe, Asia and Australia servicing millions of customers in 23 countries.

ACN manages its European business from its European Headquarters in Amsterdam, Netherlands, and operational office in Wroclaw, Poland.

Working at ACN Europe means working in a dynamic and very international environment.

At present, over 300 employees with over 30 different nationalities are working in our European offices. Our professionals work in the field of Customer and Representative Operations, Finance, Product Management, IT, Marketing, Legal and HR.

To further strengthen our Hungarian team in Wroclaw, we are looking for:

Customer Care Representative with Hungarian and English

Wroclaw, Poland

Responsibilities:

- Being first point of contact for clients and resolving their requests by e-mail/phone/chat.
- Solving customer queries directly or escalating it to the appropriate department accordingly with the procedure.
- Recording and following up customer contacts in the computer system to build customer history.
- Attending training sessions for the purpose of learning about new procedures, products, services and keeping up to date to ensure high quality of service when dealing with customers.

Requirements:

- **Fluent Hungarian and very good English skills.**
- Effective and efficient communication skills.
- Previous experience in a customer services environment is an advantage but not required: **we will teach you all about customer service during 2-week training.**

We offer:

- A stable full-time job (with 1 hour of fully paid break)
- Full on the job training
- Opportunity for growth and professional development
- Private medical care (**with English speaking doctors**)
- Cafeteria benefit system (Multisport card/tickets to the cinema or other benefit **from among 700 benefits to choose**)
- Group life insurance partially covered by ACN
- Access to e-learning portal
- Team events (quarterly drinks, Summer Party, Christmas Party, Company Run and many others!)
- Great atmosphere and possibility to work in a multicultural environment
- Additional days off for years of service

If you are interested in this great opportunity send your application in English to email address: malgorzata.dec@acneuro.com

By sending your application you are agreeing to the processing of personal data by Telecommunications Operations & Service Centre (ACN) located in Grabiszyńska street 251a, 53-234 Wrocław for the purpose of recruitment processes in accordance with the provisions of the Act of April 27, 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (Regulation (EU) 2016/679 of the European Parliament and of the Council). Data is provided voluntarily, at any time you are entitled to access, correct or delete it. Request to remove information means giving up part of the recruitment process. If you do not express such consent, please, do not apply.





Integrity • Entrepreneurial • Trust & Respect • Empowerment • Teamwork • Communication • Winning Culture